

## Unit 3:

The 4 Components of the Marketing Mix


- Students will be able to:
- Determine product brands, product mix, and inventory systems: perpetual, physical, and Just-in-Time (JIT)
- Understand and calculate pricing strategies utilized to make a profit: mark-up, cost-based, competition-based, demandbased, methods of psychological pricing, discounting, and credit.
- Identify the components of a promotional mix and how each will be utilized in a business.
- Describe channels of distribution, and determine best methods for business.


## The Marketing Mix

- The Marketing Mix (the 4 P's)
- Product
- Answers: What are you selling?
- Price
- Answers: How much is it?
- Place
- Answers: Where can I get it?
- Promotion
- Answers: Why should I buy it?


## Products/Services

- Product Brands
-Ford, Dell, Kellogg's
- Product Mix
- Categories: Cereal, fruit snacks, cookies and crackers, etc
-Cereal: Frosted Flakes, Froot Loops, All Bran, etc.
- Inventory methods
- Keeping track of available stock of goods
- Perpetual Inventory: Tracking inventory on a daily basis as it arrives or is sold. Computers allow "accurate" and up-to-date information.
- Physical Inventory: Mistakes can be made, items are stolen or lost. Conducting a physical count of inventory is a good idea and should be done periodically to get "actual" numbers.
- Just-in-Time (JIT): Suppliers ship inventory just before it's used to keep stock at a minimum.


## Pricing Strategies

You're in business to make profit Know which pricing strategies to utilize.

## -Psychological Pricing <br> -Discounting <br> -Credit

-Demand-based

## Cost-based Pricing Method

- Utilizes Cost + Mark-up: Will you use \$ or \% mark-up?
- Cost + \$ MU = Price
( $\$ 500$ sofa $+\$ 300 \mathrm{MU}=\$ 800$ )
(Method best used for services, high price/luxury items; i.e. cars, furniture, accountants)
- Cost + \% MU = Price
( $\$ 50$ muffler $+60 \%$ MU $=\$ 80$ )
$\$ 50 \times .60=\$ 30$
$\$ 50+\$ 30=\$ 80$
(Method best used if offer a lot of different products/services and everything is marked-up the same; i.e., convenience stores, auto part stores)
- Competition-based: Lower or raise price of products/services based on what the competition is doing.
- If Burger King offers Whopper for \$1, McDonalds changes price of Big Mac to $\$ 1$.
- Retailers employ people whose job is to check competitor pricing, so they can stay in-line or offer lower prices.
- Some retailers will offer coupon matching
- Demand-based: Price is raised or lowered based on supply and demand.
- Tickle Me Elmo sold for $\$ 1,000$ (and up) the Christmas it was introduced. This was due to higher-than-anticipated demand and limited stock.


## Psychological Pricing Methods

- Prestige Pricing:
- Denotes status
- Odd/Even Pricing:
- Odd numbers suggest bargains (\$19.99);
- Even numbers suggest higher quality (\$20).
- Price Lining:
- Pricing items in low, moderate, and high-priced categories.


## Psychological Pricing Methods

- Promotional Pricing:
- Lower prices offered for a limited time to stimulate sales
- Multiple-unit Pricing:
- Items priced in multiples to suggest a bargain and to increase volume sales (3 for \$1)
- Bundle Pricing:
-Bundling several complementary products together and selling them for a lower combinedprice
- Discount Pricing offers customers reductions from the regular price.


## - Cash discounts

- Given for prompt payment
- $(2 / 10, \mathrm{n} / 30) \rightarrow \mathrm{A} 2 \%$ cash discount if invoice paid in 10 days. Otherwise, entire amount is due within 30 days of invoice date.


## - Quantity discounts

- The larger the order, the cheaper the per-unit price.
- 1-1,000 units = $\$ 5$ each
- 1,001-5,000 units = \$4 each
- 5,001 + units = \$3 each
- Trade discounts
- Given to distribution channel members who provide marketing functions.
- Promotional discounts
- Given to wholesalers \& retailers for carrying-out manufacturer promotions. May be in cash or promotional materials supplied by manufacturer.
- Seasonal discounts
- Given to customers who buy seasonal items in the offseason. (i.e., heavy coats in middle of summer)
- Credit: Allows customers to obtain products or services with the promise to pay later.
- Buying "On Account"
- Take the chance of late payments or defaulting
- Use of credit cards
- Costs business money in service fees to accept credit cards


## (Place)

- The path a product takes from producer to final user (consumer)
- Direct
- Indirect (intermediaries)
- Use if results in lower cost than you would charge if you were handling all the phases of distribution yourself or if middle men have a "ready-made" network for wider distribution.
- Includes transportation, storage \& product handling
- Advertising:
- Paid non-personal presentation of ideas directed toward a mass audience.
- Publicity:
- Free placement of newsworthy items about company, etc. in the media.
- Personal Selling:
- Giving an oral presentation to one or more potential buyers.
- Promotions:
- Use of incentives or interest-building activities to create demand. Be creative!!


## Advertising

- Broadcast (tv, radio)
- Print (Magazines, newspaper, catalogs)
- Outdoor \& Transit (Billboards, bus)
- Internet (Banner ads)


## Publicity

- News releases (aka press releases)
- Feature articles
- Press conference
- Seek interviews
- Public relations: Any activity that creates goodwill for a business



## Promotions

- Incentives
- Displays/Tradeshows
- Premiums
- Rebates
- Samples
- Sweepstakes/Contests
- Sponsorships
- The sky's the limit!

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